



**OWNER'S MANUAL**

Thank you for purchasing Westone Audio Earphones.

Please read the following instructions  
to guarantee a lifetime of listening pleasure.

Please register your product to receive information on new product releases,  
promotions, and all of the latest updates from Westone Audio.

**Register at: [www.WestoneAudio.com/productregistration](http://www.WestoneAudio.com/productregistration)**

## Eartips

Westone Audio includes two complete sets (10 pair) of eartips with all Universal Earphones.

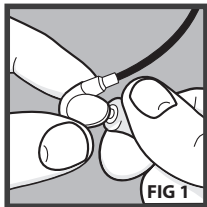
Choose from the easy insertion of an Ergonomic Ear Tip, or from the maximum attenuation (noise reduction) provided by our WA Ergonomic Ear Tip Technology foam tips. It is very important that you take a few moments to experiment with the different sizes and types of eartips provided, to find the one that fits the best.

**Note:** It is essential to find the right size eartip, as the transmission of low-frequency information is seal dependent.

**Please Note:** *It is advisable to change the foam WA Ergonomic Ear Tip Technology when they become soiled. Dirt, dust, dried skin, body oil, ear wax, and other foreign materials may become attached to the eartips. To prevent this and extend the life of the foam eartips (they should occasionally be replaced), please wipe them down with a clean tissue or dry cloth after each use. If using the Ergonomic Ear Tips occasionally, remove them from the earphones and wash them in warm soapy water. It is very important that they are completely dry before reinstalling them on the earphones.*

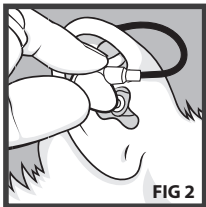
## Insertion Instructions

Before inserting the earphone, turn down the volume on your sound source and either drape the cord over your shoulders and down your back, or run the cord down in front. The earphones are marked (R) and (L); (R) for the right ear, (L) for the left. If you have selected our WA Ergonomic Ear Tip Technology, compress the foam by rolling it between your fingers (fig. 1). With the body of the earphone toward the back of your ear and the cord facing forward, insert the eartip into your ear canal before the foam expands back to its original shape (fig.2). If you have trouble inserting the earphone reach over your head with your opposite hand and gently pull up and back on the top of your ear before inserting the eartip. This helps straighten your ear canal and may allow for easier insertion. The earphone cord should run over and behind your ear. Hold the earphone in place for 5 to 10 seconds to allow the foam to expand and conform to the shape of your ear canal (fig. 3).



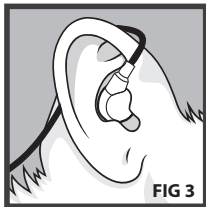
### **IDENTIFY EARPIECES**

marked (R) for right  
and (L) for left



### **ALIGN EARPIECES**

at the ear canal, with cord  
facing forward & slightly  
downward

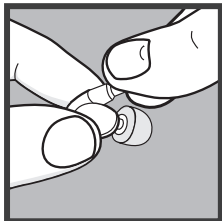


### **INSERT EARTIP**

into ear canal and rotate  
earpiece backwards &  
into position

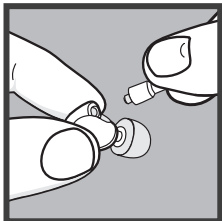
Once the earphones and cords are comfortably in place, slide the cable zipper on the cable up to the base of your skull (not too snugly, as this may cause discomfort). This will limit cable movement and help ensure that your earphones stay in place during use.

## Cable Removal



### **HOLD**

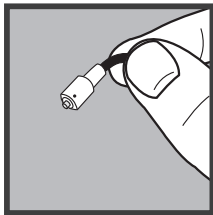
the earphone and cable firmly  
with each hand



### **REMOVE**

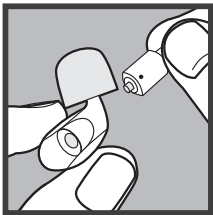
the cable by holding close to the  
connection and pulling at a straight  
angle from the socket  
*Do not pull from the wire!*

## Cable Replacement



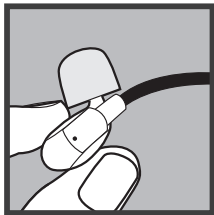
### CHECK

if the cable is for the left  
(blue) or right (red) earphone



### MATCH

the cable to the  
appropriate earphone



### INSERT

the cable into the earphone  
by pushing directly into the  
socket



## **How to Get the Most from Your Earphones**

- 1.) Please avoid shock damage/strong impacts to the earphones, as this can affect the performance of the balanced armature drivers.
- 2.) Do not immerse earphones into water or liquids of any kind. This could temporarily or permanently damage the earphones.
- 3.) Never use the cable to remove the earphones, this could affect cable performance. Damage of this nature is not covered by the warranty.
- 4.) To avoid damage when the earphones are not in use, always store them in the carrying case.

## **Westone Audio Earphone Care + Maintenance**

Here are a few simple guidelines that can greatly increase your listening enjoyment and the lifespan of your Westone Audio earphones:

- In case of poor sound quality due to earwax in the sound bore, use the included wax removal loop to carefully remove the earwax. Never use any other object to attempt to remove the earwax as this may result in damage to the earphones and will void the warranty.

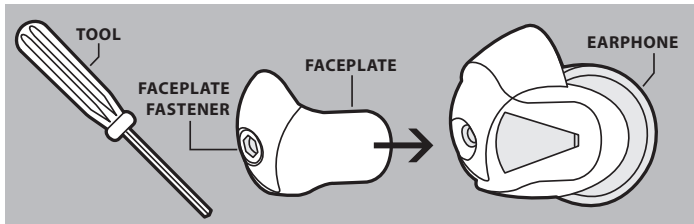
- Do not expose your earphones to temperature extremes.
- Wipe down your earphones after each use.
- If the earphone volume seems diminished, inspect the output nozzle for built-up/impacted earwax (cerumen). Use the cerumen removal tool (included) to flick the impacted cerumen out of the output nozzle. Never use any other tool/object to remove impacted cerumen as this could damage the earphone and void the warranty.
- Wipe the earphones and cable with a soft clean dry cloth occasionally to clean them and remove any foreign material. This is especially important after vigorous exercise, the earphones and cables should always be wiped down to remove perspiration.

***Please Note:***

*Never insert earphones into the ear, if the ear is wet or covered with perspiration, always dry ears before inserting earphones. Moisture in the earphone output nozzle can cause temporary performance problems. If water or perspiration should inadvertently find its way into the output nozzle of the earphone, and it stops working, please allow the earphone to dry completely (8 hours-24 hours). When dry the earphone will should function properly. (Extended exposure to moisture or submersion in liquids of any kind could result in permanent damage and is not covered by the warranty.)*

## Exchanging the Faceplate

1. Using supplied tool, unscrew faceplate fastener. Note: Screw is attached to the faceplate and cannot be removed.
2. Remove faceplate by sliding it directly away from your earphone.
3. Locate the correct decorative clip (right side or left side) for the earphone. Align and then slide the clip straight into the opening in the sides of the earphone body until fully seated.
4. Tighten faceplate fastener, ensuring not to cross-thread screw or over-tighten.



## **Universal Earphones**

Westone Audio warrants the external shell of the product, and the internal components to be free of defects in material or workmanship for a period of two (2) years from the date of original retail purchase. The carrying case, cleaning tool, any adapters and other included accessories are covered for ninety (90) days. Ear tips are not covered by the warranty. This warranty is available only to the original purchaser, and only if purchased from an authorized Westone Audio distributor or reseller.

If your product is found to be defective during the warranty period, Westone Audio will, at its sole option, either repair the product or replace the product with a new or factory reconditioned or substantially equivalent model. This limited warranty does not apply to loss, theft, or any defects attributable to damage beyond the reasonable control of Westone Audio including damage caused by abuse, misuse, misapplication or modifications performed by anyone other than Westone Audio.

## **Repair/Replacement Warranty**

This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original warranty period or for ninety (90) days, whichever period of time is greater. Any parts or product replaced under warranty will become the property of Westone Audio. Replacement cables, carrying case, cleaning tool, any adapters and other included accessories are covered for ninety (90) days.

## **Requesting Warranty Support**

If your product is not functioning properly, first ensure that the sound bore is not blocked by

earwax and that the unit is completely dry. Performing these simple troubleshooting steps could solve the problem and eliminate the need for factory service.

Valid warranty claims are generally processed through the point of purchase during the first thirty (30) days after retail purchase.

### **United States & Canada**

If it is necessary to return your product to Westone Audio for warranty or post-warranty service, contact Westone Audio to request a return merchandise authorization (RMA) number. You may call 949-793-8136 or click the Product Return link on the sidebar to submit a Product Return Request Form. Please note you will be required to submit reasonable proof of purchase date, ownership, and that the product was purchased from an authorized Westone Audio retailer. Once you receive your RMA number, package the product securely to prevent damage in transit, include the documentation, and send prepaid and insured through a trackable shipping carrier to:

Westone Audio, Inc. Attn: Music Returns Dept.  
14301 FAA Blvd, Suite 105 Fort Worth, TX 76155

Westone Audio will be responsible for shipping to the consumer after repair/replacement only. The customer is responsible for all shipping/handling charges related to returning the product to Westone Audio.

### **International**

The warranty on this product if it is sold to a consumer outside of the United States and Canada shall comply with applicable law. To obtain warranty service, contact the dealer from which you

purchased or the distributor that supplied this product. Additional charges and limitations may apply.  
International Dealer List

If purchased through an authorized Westone Audio retailer, but not through the local distributor or distributor's network, contact Westone Audio directly (see United States & Canada instructions above).

If purchased in an international location without a Westone Audio distributor, contact Westone Audio directly (see United States & Canada instructions above).

### **Limitation of Liability**

Westone Audio disclaims any and all implied warranties, warranties of merchantability and fitness for a particular purpose to the maximum extent permissible by law. Westone Audio shall not be liable for any special, incidental or consequential damages caused by the use, misuse, or inability to use this product. If purchased under a government contract, those contract terms supersede terms stated herein. In some locations, implied warranties cannot be limited. Under certain conditions, these limitations or exclusions may therefore not apply to you. This warranty replaces all other warranties for this product.

### **Our Story**

Since 1959, Westone Audio has been creating and manufacturing premium custom-fit and universal-fit products for the human ear. Westone Audio in-ear monitors and universal earphones are designed and built to perform in the most demanding environments, and are trusted and loved by not only the biggest names in the music industry, but also by the most discriminating music lovers.

## **Important Information**

Used wisely, your new earphones will provide years of enjoyment.

Noise-induced hearing loss is preventable but often undetected until it is too late. Westone Audio and the Electronic Industries Association's Consumer Electronics Group recommend you avoid prolonged exposure to excessive noise. Used responsibly, your Westone Audio Series earphones can help prevent noise-induced hearing loss. If you have questions, contact your audiologist or hearing care professional.

### **Be sure to observe the following guidelines:**

- Do not turn up the volume so high that you can't hear what's around you.
- You should use extreme caution or temporarily discontinue use in potentially hazardous situations.
- Do not use while operating a motorized vehicle as it may create a traffic hazard and is illegal in many areas.

**If you would like more information or would like to purchase other Westone Audio products and accessories, please call 949-793-8136 or visit us at: [westoneaudio.com](http://westoneaudio.com)**

## Listen for a Lifetime!

Please read this important information before using your Westone Audio earphones. If everything sounds muffled or you hear ringing or buzzing after using your earphones, your ears are trying to give you a warning! These are symptoms normally associated with a condition known as Temporary Threshold Shift and are an indication of conditions that could lead to permanent hearing loss.

While no two individuals' hearing sensitivity is exactly the same, there are established safety guidelines for sound levels versus time of exposure. The chart (see below) is based on OSHA's (Occupational Health and Safety Administration) exposure information for industry. Remember that these guidelines are based on average hearing sensitivity. Your sensitivity may be above or below these levels.

The use of any earphones offers benefits and risks. Westone Audio earphones can lower ambient sound levels approximately 25dB when properly worn. However, the performance capabilities of the earphones can allow the user to negate the benefits of hearing protection from ambient sound. We want you listening for a lifetime!

**Remember, personal hearing protection is your responsibility!**

dB Level	MAXIMUM Exposure Time	dB Level	MAXIMUM Exposure Time
85	8hr	105	1hr
90	8hr	110	30mins
95	4hr	115	15mins
100	2hr	120	Avoid



**At Westone Audio, we value your satisfaction.**

If you have any questions, please contact us:

**General Customer Service Phone Number:** 949-793-8136

**General Customer Service Email:** [customerservice@westoneaudio.com](mailto:customerservice@westoneaudio.com)

**Customs' Phone Number:** 817-554-9708

**Cutoms' Email:** [custom@westoneaudio.com](mailto:custom@westoneaudio.com)

**Address:** 14301 FAA Blvd Suite 105 Fort Worth, TX 76155 USA