

# **OWNER'S MANUAL**

### **Insertion Instructions**

Before inserting the monitor, turn down the volume on your sound source and either drape the cord over your shoulders and down your back, or run the cord down in front. The monitors are marked with (R) and (L); (R) for the right ear, (L) for the left. If you have selected a foam eartip, compress the foam by rolling it between your fingers (fig. 1). With the body of the monitor toward the back of your ear and the cord facing forward, insert the eartip into your ear canal before the foam expands back to its original shape (fig.2). If you have trouble inserting the monitor, reach over your head with your opposite hand and gently pull up and back on the top of your ear before inserting the eartip. This helps straighten your ear canal and may allow for easier insertion. The monitor cord should run over and behind your ear. Hold the monitor in place for 5 to 10 seconds to allow the foam to expand and conform to the shape of your ear canal (fig. 3).



IDENTIFY EARPIECES marked (R) for right and (L) for left



ALIGN EARPIECES at the ear canal, with cord facing forward & slightly downward



INSERT EARTIP into ear canal and rotate earpiece backwards & into position

Once the monitors and cords are comfortably in place, slide the cable zipper on the EPIC cable up to the base of your skull (not too snugly, as this may cause discomfort). This will limit cable movement and help ensure that your monitors stay in place during use. There is no zipper on the G2 cable with Apple control.

## **Cable Removal**



**HOLD** the earpiece and cable firmly with each hand



REMOVE
the cable by holding close to
the connection and pulling at
a straight angle from the socket
Do not pull from the wire!

### **Cable Replacement**



**CHECK**if the cable is for the left or right earphone



MATCH the cable to the appropriate earphone





INSERT
the cable into the earphone
by pushing directly into
the socket

### Westone Audio Series Care + Maintenance

Here are a few simple guidelines that can greatly increase your listening enjoyment and the lifespan of your Westone Audio Series earphones:

- Always store your earphones in the provided case.
- In case of poor sound quality due to earwax in the sound bore, use
  the included wax removal loop to carefully remove the earwax. Never
  use any other object to attempt to remove the earwax as this may
  result in damage to the earphones and will void the warranty.
- Do not use the cord to remove the earphones from your ears. This
  may cause damage to the cord and result in poor performance.
   Damage of this nature is not covered by the warranty.
- Do not expose your earphones to temperature extremes.
- Avoid strong impacts to your earphones.
- Wipe down your earphones after each use.
- · Never immerse them in water.

Please Note: Moisture in your earphones can cause temporary performance issues. Do not insert your earphones if your ears are wet. Always dry your ears completely before inserting your earphones. Should you inadvertently allow water or perspiration into the earphones and they quit working, allow to dry completely before attempting to use again. Minor moisture build-up should dry out and not affect long-term performance. Extended exposure to moisture or submersion will result in permanent damage (not covered by the warranty).

# 3-Button Controls\*

- Pause + Play: Press the center button once. Press again to resume.
- Track Forward + Backward: Press the center button twice quickly to track forward, three times quickly to track backward.
- Fast Forward + Rewind: Press the center button two times quickly and hold to fast forward, three times quickly and hold to rewind.
- Answer + End: Press the center button once to answer. Press again to end.

**Decline Call:** Hold down the center button for about two seconds, then let go. Two low beeps confirm that you declined the call.

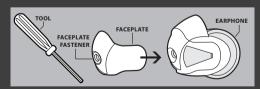
- Call Waiting: Press the center button once to switch to an incoming or onhold call and put the current call on hold. Hold down the center button for about two seconds then let go to end current call.
- Activate Siri: Press & hold the center button to activate. For iPhone 4s and later.



\* "Made for iPod," "Made for iPhone," and "Made for iPad" mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance.

# **Exchanging the Faceplate**

- Using supplied tool, unscrew faceplate fastener.
   Note: Screw is attached to the faceplate and cannot be removed.
- 2. Remove faceplate by sliding it directly away from your earphone.
- 3. Align new faceplate to grooves in earphone and slide into place.
- I. Tighten faceplate fastener, ensuring not to cross-thread screw or over-tighten.





### **Limited Product Warranty**

Westone Audio warrants this product to be free of defects in material or workmanship for a period of two (2) years from the date of original retail purchase. This warranty is available only to the original purchaser, and only if purchased from an authorized Westone Audio distributor or reseller. If your product is found to be defective during the warranty period, Westone Audio will, at its sole option, either repair the product or replace the product with a new or factory reconditioned or substantially equivalent model. This limited warranty does not apply to loss, theft, or any defects attributable to damage beyond the reasonable control of Westone Audio including damage caused by abuse, misuse, misapplication or modifications performed by anyone other than Westone Audio. This warranty applies only to the external shell of the product, the internal components and cable. The carrying case, cleaning tool, any adapters and other included accessories are warranted for 90 days. Eartips are not covered by the warranty.

#### Repair/Replacement Warranty

This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original warranty period or for ninety (90) days, whichever period of time is greater. Any parts or product replaced under warranty will become the property of Westone Audio.

## **Requesting Warranty Support**

If your product is not functioning properly, first ensure that the sound bore is not blocked by earwax and that the unit is completely dry. Performing these simple troubleshooting steps could solve the problem and eliminate the need for factory service.

Valid warranty claims are generally processed through the point of purchase during the first thirty (30) days after retail purchase.

#### **United States & Canada**

If it is necessary to return your product to Westone Audio for warranty or post-warranty service, contact Westone Audio to request a return merchandise authorization (RMA) number. You may call 949-793-8136 or go to https://westoneaudio.com/productreturn to submit a Product Return Request Form. Please note you will be required to submit reasonable proof of purchase date, ownership, and that the product was purchased from an authorized Westone Audio retailer. Once you receive your RMA number, package the product securely to prevent damage in transit, include the documentation, and send prepaid and insured through a trackable shipping carrier to:

Westone Audio, Inc.
Attn: Music Returns Dept.
14301 FAA Blvd Suite 105 Fort Worth, TX 76155 USA

Westone Audio will be responsible for shipping to the consumer after warranty repair/ replacement only. The customer is responsible for all shipping/handling charges related to returning the product to Westone Audio.

# International

The warranty on this product if it is sold to a consumer outside of the United States and Canada shall comply with applicable law. To obtain warranty service, contact the dealer from which you purchased or the distributor that supplied this product. Additional charges and limitations may apply.

If purchased through an authorized Westone Audio retailer, but not through the local distributor or distributor's network, contact Westone directly (see United States & Canada instructions above). If purchased in an international location without a Westone Audio distributor, contact Westone directly (see United States & Canada instructions above).

### **Limitation of Liability**

Westone Audio disclaims any and all implied warranties, warranties of merchantability and fitness for a particular purpose to the maximum extent permissible by law. Westone Audio shall not be liable for any special, incidental or consequential damages caused by the use, misuse, or inability to use this product. If purchased under a government contract, those contract terms supersede terms stated herein. In some locations, implied warranties cannot be limited. Under certain conditions, these limitations or exclusions may therefore not apply to you. This warranty replaces all other warranties for this product.

### **Register Online Today**

Complete your registration card online at: https://westoneaudio.com/productregistration

## **Professional Heritage**

Based in the plains of Fort Worth, Texas, Westone Audio has over 50 years experience delivering custom in-ear solutions for demanding professional applications.

We've spent over two decades creating custom in-ear monitors for sound engineers and elite musicians. Westone Audio brings this expertise and rich heritage to you in the Westone Audio Series earphones.

### **Important Information**

Used wisely, your new earphones will provide years of enjoyment.

Noise-induced hearing loss is preventable but often undetected until it is too late. Westone Audio and the Electronic Industries Association's Consumer Electronics Group recommend you avoid prolonged exposure to excessive noise. Used responsibly, your Westone Audio Series earphones can help prevent noise-induced hearing loss. If you have questions, contact your audiologist or hearing care professional.

#### Be sure to observe the following guidelines:

- Do not turn up the volume so high that you can't hear what's around you.
- You should use extreme caution or temporarily discontinue use in potentially hazardous situations.
- Do not use while operating a motorized vehicle as it may create a traffic hazard and is illegal in many areas.

If you would like more information or would like to purchase other Westone Audio products and accessories, please call 949-793-8136 or visit us at:

westoneaudio.com

### Listen for a Lifetime!

Please read this important information before using your Westone Audio Series earphones. If everything sounds muffled or you hear ringing or buzzing after using your earphones, your ears are trying to give you a warning! These are symptoms normally associated with a condition known as Temporary Threshold Shift and are an indication of conditions that could lead to permanent hearing loss.

While no two individuals' hearing sensitivity is exactly the same, there are established safety guidelines for sound levels versus time of exposure. The chart (see below) is based on OSHA's (Occupational Health and Safety Administration) exposure information for industry. Remember that these guidelines are based on average hearing sensitivity. Your sensitivity may be above or below these levels.

The use of any earphones offers benefits and risks. Westone Audio Series earphones can lower ambient sound levels approximately 25dB when properly worn. However, the performance capabilities of the earphones can allow the user to negate the benefits of hearing protection from ambient sound. We want you listening for a lifetime!

## Remember, personal hearing protection is your responsibility!

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dB Level	MAXIMUM Exposure Time	dB Level	MAXIMUM Exposure Time	dB Level	MAXIMUM Exposure Tim
85	8hr	95	2hr	105	30mins
90	4hr	100	1hr	110	15mins

# At Westone Audio, we value your satisfaction.

If you have any questions, please contact us by email at customerservice@westoneaudio.com or call 949-793-8136.

## Westone Audio, Inc.

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